

# OPERATIONS UPDATE

## *Our latest operating procedure*

A few weeks into conducting business under the new regulations we consider it necessary to make some changes to our operations in Gauteng in order to prioritise the safety of our staff, customers and to mitigate the risk that one of our staff on site contracts the virus. This would, in the normal course of events, require that all on site are quarantined for 2 weeks thus forcing us to close.

We have thus adopted a two teams system. This means we will still be in a position to supply product and service your requirements should one team be affected by the virus. We will take the necessary steps to comply with the laid down protocols before a second team brought on site.

## *Key changes to note*



**Our offices will close at 16h00  
Monday to Friday**



**Collections will be possible  
between 09h00 and 15h30**



**We will only allow one customer  
a time into the property**



**Customers and transporters will not be  
admitted to the property after 15h30**

CoVid-19 is placing a lot of constraints on our ability to service our customers in the manner that you have been accustomed and that we have strived to achieve. Reluctantly we ask that, with reduced resources on site and the need to follow sterilisation protocols in order to ensure the safety of staff and all with whom they interact, you adjust your expectations accordingly.

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